

Wireless Broadband

Application Form



Connect
Regional Broadband

ABN	88 646 394 390
Phone	1300 040 474
Email	accounts@connectbroadband.com.au

1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

*Required fields

Applicant (individual or company name)*

For businesses, trading name(if applicable)*

CRB client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)*

ABN only mandatory for businesses

Date of birth*

Contact Name*

Contact Email Address*

Postal Address*

Suburb/Town*

State*

Postcode*

Telephone (business hours)*

Mobile

Fax

Office Use Only

Sales Rep

Promo Code

2. Wireless Broadband Service Details

2.1. Plan and Contract Details

Choose a Wireless Broadband plan, option pack (if required), and contract term.
Please refer to www.connectbroadband.com.au for information about monthly subscription charges for each plan.

- Connect 50 Wireless \$79.00 per Month
- Up to 50Mb Download
 - 24 Month Contract
 - \$250.00 Installation
- Connect 100 Wireless \$99.00 per Month
- Up to 100 Mb Download
 - 24 Month Contract
 - \$250.00 Installation

2.2. Service Location

Phone Number *

Street Address of Service*

Suburb/Town*

State*

Postcode*

3. Hardware and Delivery

All hardware orders will require credit card or direct debit details, or payment made prior to shipping.

- Router required - \$79 once off
- I have my own router

Connect Regional Broadband only provide support services for the equipment that we sell. If you will be using your own router, ensure that you are capable of re-configuring your router for your new Connect Regional Broadband Wireless service.

- Deliver my hardware
(a \$15 freight charge applies)
- Deliver hardware when service is installed

Business hours equipment delivery address

-  We'll need a suitable business hours delivery address as the courier will require a signature upon delivery. Please enter an alternative address above if required.
If there is no-one available to sign for the delivery, a card will be left and the parcel will be redirected to the nearest collection depot; and an additional \$15 freight charge may be applied —we therefore recommend delivery to a work address.

4. Billing Options

Connect Regional Broadband invoices your services monthly, in advance. Please select your payment type:

- Automatically charge my credit card Invoice month in advance (Business Accounts Only)

Credit card type	<input type="text"/>	Other	<input type="text"/>
Card number	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	CVN/CVV	<input type="text"/> <small>This is the 3 digit number on the back of your card.</small>
Name on card	<input type="text"/>	Expiry	<input type="text"/> m m / y y y y

Please specify your email address for your tax invoice, notifications, and other correspondence

5. Customer Authorisation

The Applicant accepts and agrees to the Connect Regional Broadband Pty Ltd service contract, (documents are available online at www.connectbroadband.com.au/termsandconditions); and the Additional Notes contained within this document.

The Applicant also confirms that he/she is 18 years of age or older.

If the Applicant is a company, then the signee warrants that he/she is authorised to execute this Agreement on behalf of the company.

Signature*

X

Date*

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Additional Notes

When you apply for an a Fixed Wireless Broadband service, you should be aware of certain obligations and conditions once the order form is received by Connect Regional Broadband. Firstly, please be aware that by signing the application form you accept and agree to be bound by the Connect Regional Broadband Standard Contract Agreement (documents are available at www.connectbroadband.com.au/termsandconditions). Please call us if you would like any help interpreting these documents.

Customer Details

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth.
- Your mobile number will be used to alert you of your order status via SMS.

Fixed Wireless Broadband

- The monthly quota on Fixed Wireless Broadband services is counted as the sum of your downloads plus your uploads.
- Due to technical constraints, Fixed Wireless Broadband is not available in all areas. There is no charge if we cannot provision your service.
- Customers who cancel their Fixed Wireless Broadband service with Connect Regional Broadband prior to the end of the contract term will be required to pay early termination charges. Please refer to www.connectbroadband.com.au/termsandconditions for full details.
- Fixed Wireless Broadband service speeds are affected by weather and trees blocking the signal path.

Billing Information

- Tax invoices and other notifications are sent to the email address you have supplied in section 4 (Billing Options).
- Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- As per the Standard Contract Agreement, payment is required in advance. You will be required to pay the setup fee and any equipment costs (if applicable) and the first monthly fee upon provisioning of your service.
- Billing will begin within 7 days of the service being provisioned by us, or earlier if you have registered a successful login.